



UVP SERVICE CENTER

A monitoring, operations and management solution for professional service providers.

UVP **VIEWER**

Easy and functional software for viewing video footage on your computer or mobile device.

UVP **CORPORATE CENTER**

Monitoring, operations and management solution for centralized video surveillance.

UVP **SERVICE CENTER**

Monitoring, operations and management solution for professional service providers.

UVP **API**

An interface by which video systems can be centrally connected to other software.

UVP **RECORDER**

Smart and secure storage solution for video footage and metadata.

UVP **ANPR**

A reliable registration plate identification system with top accuracy.

UVP **ARCHIVE**

An archiving solution for the stored materials.

UVP SERVICE CENTER

Remote surveillance services are among the fastest growing services with robust margins. For customer satisfaction fast and reliable responses are paramount. UVP Service Center is a monitoring, operations and management solution for professional service providers.

The surveillance centers used by service providers and various video systems of end clients are reliably integrated into a functional whole controlled and used cost-effectively from the service center.

- A viewing, operational and management system for the use of service control rooms that combines various brands of video systems
- An effective tool generates supervision services for clients
- Client-based personal interface
- Thousands of recorders – and tens of thousands of cameras – can be connected
- Deep integration with alarm-handling systems, e.g. Interview and TeliaSonera Alerta
- Enables a working environment that's homogeneous for the operator based on integrated alarms and seamless video
- Comprehensive integration possibilities with other systems, e.g. alarm systems, access control and both intrusion and fire alert devices
- Almost limitless expansion potential by bridging several UVP servers
- Installation of Service Center includes:
 - A back-up server solution
 - A separate test server
 - Possibility for a client-based server farm
- Support and maintenance service is required for all Service Center deliveries
- A comprehensive configuration interface and wizards which assist the administrator
- Wide-ranging system monitoring, logging and reporting
- Available as extra module:
 - UVP Viewer
 - Integration of Interview alarm handling system
 - Fire alarm integrations
 - Commend internal call integration

Technical specifications

System features

Footage export formats	.avi (video), .jpeg (snapshots), archiving
Network protocols	TCP/IP, HTTP (port adjustable)
Supported languages	English, Swedish, Finnish, Spanish, Russian
Viewing resolutions	QCIF, CIF, 2CIF, VGA, 4CIF, 1...8Mpix
Supported image/videoformats	JPEG, MPEG-4 Part 2, H.264, WMV-9
Operating system	Cent OS 5.x (32bit), Cent OS 7.1 (64bit) (also for virtual server environment)

Supported NVRs (depends on the installed drivers)

User authentication	Username and password
User rights settings	Camera: direct stream, surveillance views, sequential views, map views, tree structure, view recordings, copy recordings Other use: contact outputs, viewing log files Configuration: user rights management, user identification changes (passwords), and changing configurations
Logs	User log (User actions): opening a camera window, opening surveillance view, opening sequential view, opening map view, opening tree structure, taking a still image, saving a still image, using a search tool, copying footage on a local workstation, configuration changes, adding/deleting a user, change of permissions in a user profile System log, error log
Licences	UVP Workstation, recorder license, direct cameras, recorder driver, 3rd party systems

Extensions

UVP Workstations	Max. 100 UVP Workstations, add in 1 UVP Workstation increments
Recorder licenses	Max. 2 000 recorder licenses, add in 1 recorder license increments
Local (direct) cameras	Max. 2 000 cameras, add in 20 cameras increments
Recorder drivers	Most of the common recorder brands are supported. Licence base grows continuously.

UVP Server

Processor and memory	Intel® i5, 4 GB RAM
Operating system (64-bit or 32-bit)	Linux: Red Hat Enterprise Linux 5.x; CentOS 5.x; Microsoft: Windows® 7, Windows® 8.x, MS Server 2003, MS Server 2008 R2, MS Server 2012 R2
Required HDD (for installation)	Min. 500 MB
Java®	Including JRE 1.6.43 which is installed on the server

UVP Workstation (minimum requirements)

Processor and memory	Intel® i3, 4 GB RAM
Operating system (64-bit or 32-bit)	Windows® XP Professional SP3, Vista® Pro SP1, Windows 7, Windows 8.x
Required HDD (for installation)	100 MB
Network adapter	100 Mbit/s
Display adapter	Memory 64 MB/display, min. 1024 x 768 resolution
Java®	JRE 1.6.43 can be downloaded from the UVP ´s server before installing the UVP Workstation software

In large installations or in certain driver combinations, there is a need to install the package as a solution of several slave UVPs in order to ensure smooth functioning of the system.